



Utah State Courts

# Court Performance Measures

- Improved judicial performance requires changes in behavior and culture.
- Cultural changes can be supported by transparency and accessible information.



# Utah State Courts



## Utah Courts Performance Measures Home

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## Utah Courts Performance Measures

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The mission of the Utah Courts is to provide the people an open, fair, efficient, and independent system for the advancement of justice under the law.

### Background

In 2004, the Utah Judicial Council began implementing a court performance measurement system developed in part by the National Center for State Courts. The performance management system helps courts identify and monitor important performance measures and make improvements to better serve the needs of the public. The measures currently monitored on this website include:

- **Access and Fairness in the Courts:** Results of surveys of court users in Utah courthouses
- **Trust and Confidence of the Public in the Court System:** Results of telephone survey of the general public
- **Judicial Performance Evaluation:** Summaries of bi-annual attorney surveys
- **Effective Use of Jurors:** Counts of citizens qualified, summonses and called for jury service
- **Case Management Measures**
  - **Clearance Rate:** The number of court cases being completed or disposed of as a percentage of court cases being filed.
  - **Time to Disposition:** The time being taken to complete or dispose of types of court cases.
  - **Age of Active Pending Cases:** Counts of pending court cases and length of time they have been pending.
- **Juvenile Court Report Card:** Performance measures specific to the Juvenile Court
- **Collection of Restitution, Fines and Fees:** The amounts of restitution, fines and fees being collected by courts and sent for collection.
- **Court Employee Satisfaction:** Summaries of court employee surveys



# Utah State Courts

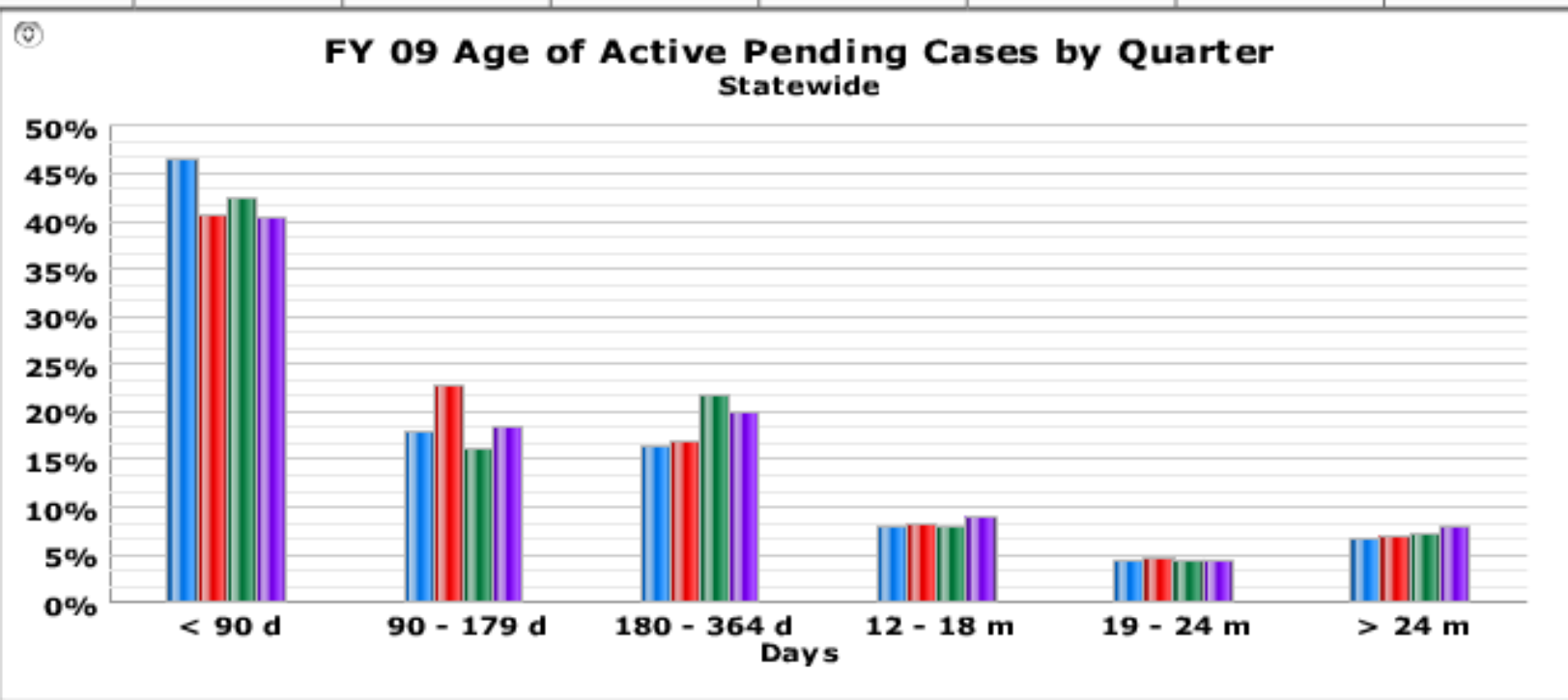


Utah Courts Performance Measures Home - Age of Active Pending Cases - District Courts FY09

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Statewide	Dist 1	Dist 2	Dist 3	Dist 4	Dist 5	Dist 6	Dist 7	Dist 8
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- Category/Type**
- Total
  - Criminal
    - Felony
    - Misd Other
    - Misd DUI
  - Domestic
  - General Civil
  - Probate
  - Property Rights
  - Small Claims
  - Torts
  - Traffic



Count	< 90 d	90 - 179 d	180 - 364 d	12 - 18 m	19 - 24 m	> 24 m	Total
<b>1st Qtr FY 09</b>	41,986	16,304	14,829	7,224	3,971	6,058	90,372
<b>2nd Qtr FY 09</b>	38,523	21,508	16,043	7,683	4,427	6,477	94,661
<b>3rd Qtr FY 09</b>	41,689	15,910	21,500	7,950	4,342	7,052	98,443
<b>4th Qtr FY 09</b>	39,605	18,115	19,689	8,770	4,353	7,782	98,314

Age of Active Pending	Average Ages by Case Category	Average Ages by Case Type
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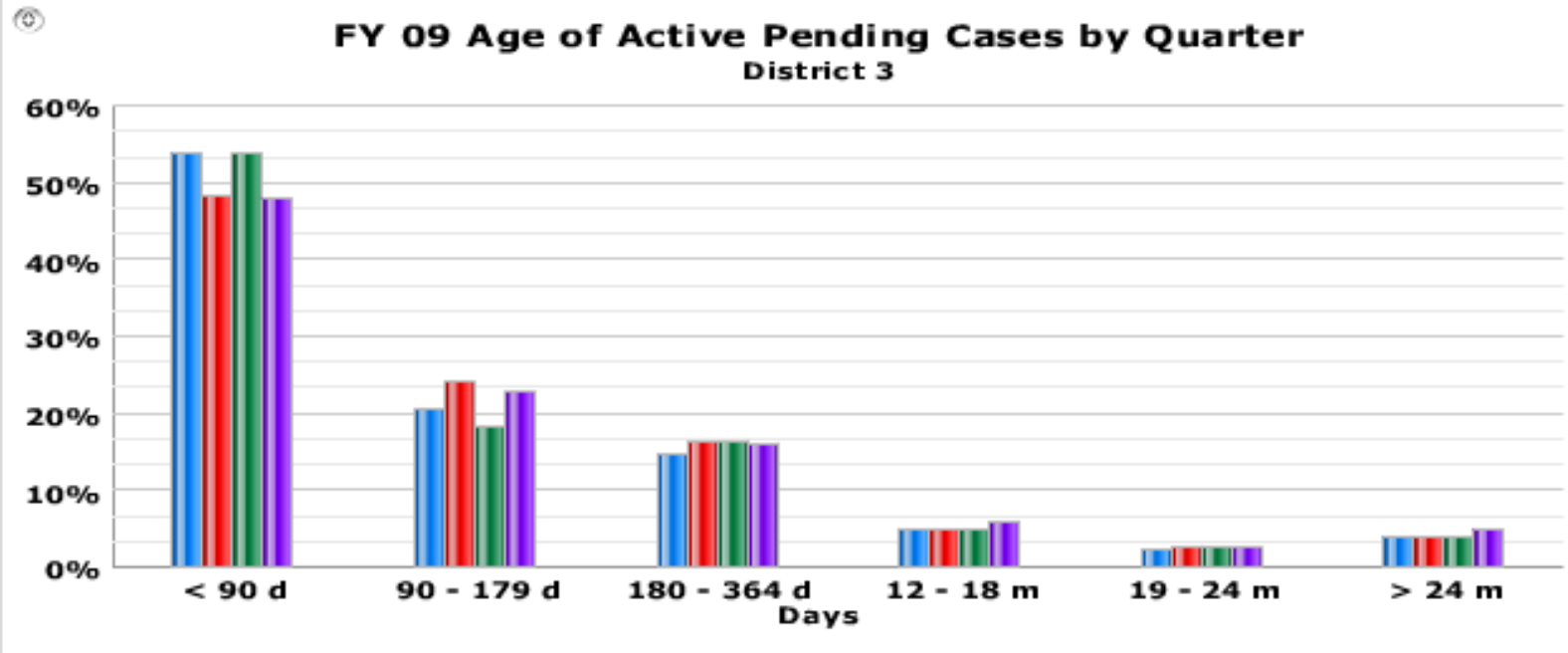
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Statewide	Dist 1	Dist 2	Dist 3	Dist 4	Dist 5	Dist 6	Dist 7	Dist 8
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District 3	Salt Lake	West Jordan	Tooele	Silver Summit
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- Category/Type**
- Total
  - Criminal
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  - Domestic
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Columns Represent Each Quarter

Count	< 90 d	90 - 179 d	180 - 364 d	12 - 18 m	19 - 24 m	> 24 m	Total
<b>1st Qtr FY 09</b>	1,722	657	471	160	77	121	3,208
<b>2nd Qtr FY 09</b>	1,587	792	533	162	87	128	3,289
<b>3rd Qtr FY 09</b>	1,850	629	561	171	84	139	3,434
<b>4th Qtr FY 09</b>	1,549	739	519	193	82	155	3,237

What do courts need to achieve transparency and accessible information?

- Support and agreement on what is measured
- Emphasis on information quality
- Courage